



NOTICE OF PROPOSED RATE CHANGES

To Our Customers:

On March 31, 2020, Citizens' Electric Company of Lewisburg, PA ("Citizens" or "Company") filed a request with the Pennsylvania Public Utility Commission ("PUC") to make changes to its rates and services. This notice describes the Company's proposal, the PUC's role, and what actions you can take.

In Pennsylvania, electric service is made up of three parts: "Generation" or the production of electricity; "Transmission" or the movement of electricity from where it is generated to the point of distribution; and "Distribution" or the delivery of electricity from transmission lines to your home or business. You can choose the company that generates your electricity. Citizens' is required to provide each customer in its service territory with distribution service and to arrange for generation and transmission service for its customers that do not find a competitive supplier, which is known as default service. Citizens' must obtain the PUC's approval for how it buys the electricity for customers on default service. This does not change the quality, reliability and maintenance of your electric service.

Citizens' Filing

The requested rate and service changes to the Company's default service are necessary in anticipation of the May 31, 2021 expiration of the Company's current default service plan. In this filing, Citizens' is proposing to continue its current process of purchasing power. For Residential customers and Small Commercial customers with a registered peak demand below 400 kW, Citizens' proposes to continue purchasing fixed-price default service supply from a wholesale market supplier. The fixed price will be adjusted semi-annually (every six-months) in order to reflect current market conditions while providing customers with reasonable rate stability. The GSSR changes will occur on June 1 and December 1 of each year. Citizens' can adjust the GSSR rate between those dates, if necessary, to avoid a significant overcollection or undercollection.

Large Commercial & Industrial Customers, and Small Commercial customers with a registered peak demand at or above 400 kW, will receive hourly priced service.

You can examine the material that explains the requested changes and reasons that we filed with the PUC. As required by the Commission's regulations, the material is available at the Company's office located at 1775 Industrial Boulevard, Lewisburg, PA 17837, between the hours of 7:30 A.M. and 4:30 P.M.; however, our office is currently closed due to the COVID-19 virus. You can request a copy of the filing by calling us at (570) 524-2231. The filing is also available on our web site at www.citizenselectric.com.

1775 Industrial Blvd., Lewisburg, PA 17837
570-524-2231 ♦ www.citizenselectric.com ♦ Fax 570-524-5887

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PUC's Role

The PUC approves rates for public utilities. The PUC will examine the requested rate and service changes.

Actions You Can Take

To challenge our request to make these changes, you can file a formal complaint with the PUC. You can request a formal complaint form by writing the Pennsylvania Public Utility Commission, P. O. Box 3265, Harrisburg, PA 17105-3265, or by printing a copy from the PUC's web site at www.puc.state.pa.us. If no formal complaints are filed regarding our request, the Commission may grant all, some or none of the request without holding a hearing before a judge. Hearings may be held among the Company and any participating customers or entities.

For more information, contact Citizens' at (570) 524-2231, or call the PUC at 1-800-782-1110.

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