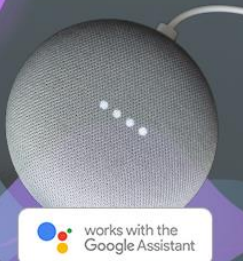


# SmartHub Voice Assistant

"...Hey Google"

"...Alexa"

"...Talk to SmartHub"



"...How much do I owe?"

"...What's my balance?"

"...What is my payment history?"

"...When's my due date?"

"...Pay my bill."

"...Is my power out?"

"...What is my last bill?"

"...What's my electric bill?"



# SmartHub Voice Assistant

Now you can connect with **Citizens' Electric** through SmartHub and your smart home device like your *Amazon Echo* or *Google Home*. Pay your bill, get payment history, check your usage and more anytime. Here are some tips on how you can interact with us through your smart home device.

All Amazon Echo and Google Home devices are supported.

## What Functionality is Available?

Below is a list of the current functionality included in SmartHub voice assistant:

- **Account Balance**
  - What is my balance?
  - What's my payment amount?
  - When's my due date?
  - How much do I owe?
  - What's my electric bill?
- **Most Recent Billing and Payment History**
  - What was my last payment amount?
  - What was my prior billing?
  - What is my payment history?
  - What is my last bill?
- **Payments**
  - You can make a one-time payment with a previously-stored payment option.
- **Current Outage Information**
  - Is there an outage?
  - Do I have any outages on my account?
  - Is my power out?
- **Account Number**
  - What's my account number?
  - Account number?
- **Custom Alerts**
  - Any news?
  - Any alerts?
  - Is there any information available?

Call with any questions or stop by the office for a live demonstration of this exciting new way to interact with us.

